



I-CLIP – the light, elegant and easy-to-use wallet

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**Be a part of the I-CLIP history.** Flux Design Products GmbH is a modern production and trading company based in Bad Duerkheim, Germany, which is very successful and profitable in more than 60 countries. Because of this we are bringing our products to the market with the utmost love and diligence in order to make these products the market leaders in their respective classes. Because of our patents we are well-positioned for the next 10-15 years. We would like you to help with us with this mission!

To support our team full time in Bad Duerkheim we are looking for a:

## Team Leader E-Commerce (m/f/d)

### Responsibilities:

- Leading our E-Commerce and client service team
- Provide daily direction and communication to the team and ensure that customer service calls are answered in a timely, efficient, and knowledgeable manner
- Provide continual evaluation of processes and procedures
- Advanced experience with, and understanding of, online sales, product merchandising, path-to-purchase optimizations and cart abandonment initiatives
- Project Development from A-Z with stakeholders and other departments in the company
- Reporting line to the Head of Marketing

### What we are looking for:

- Experience with content-management systems and E-Commerce / Webshop platforms
- Used to work with delivery/parcel service companies, E-Commerce taxes, usability performance and user acquisition
- Customer Service experience to connect and engage the community
- Bachelor's degree or relevant work experience
- Experience in E-Commerce or retail environment
- Proven leadership experience with qualities as a strong team player
- Must be detail-oriented with analytical and organizational skills
- Above all, your abilities are: to develop and motivate a team, to implement tactics to support the directorate vision and direction, outstanding written, verbal and visual communications skills. Ability to convey messages clearly and persuasively
- Excellent verbal and written communication skills in English and German, any additional language is an advantage

### What you can look forward to:

- An interesting and diverse job in a healthy, internationally operating company
- Above average salary
- Flat hierarchies
- Short decision-making process
- Open working times from home office

### Have we aroused your interest?

Please contact us via e-mail at [jobs@i-clip.com](mailto:jobs@i-clip.com) with the reference number (TLEC-102018-FLUX) as well as your salary expectations and your soonest starting date.